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HEWLETT-PACKARD COMPANY
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PATENT APPLICATION

ATTORNEY DOCKET NO. 10991149 -2

Inventor(s): Qiming Chen et al

Confirmation No.: 7356

Application No.: 09/464311

Examiner:

Filing Date: Dec 15, 1999

Group Art Unit:

Title: Customer Profiling Apparatus For Conducting Customer Behavior Pattern Analysis, And Method For Comparing Customer Behavior Patterns

Commissioner For Patents
PO Box 1450
Alexandria, VA 22313-1450

STATUS INQUIRY

More than 48 months have passed since:

- ☐ NEW APPLICATIONS
The filing of this application on _____ No communication has been received from the Patent and Trademark Office indicating action on this application.
- ☐ AMENDED APPLICATIONS
The filing of a response on _____ No communication has been received from the Patent and Trademark Office.
- ☒ APPEALED APPLICATION
The Appeal Brief was filed on Aug 25, 2005.
- ☐ An Examiner's Answer was mailed on _____.
- ☐ A Reply Brief to the Examiner's Answer was submitted on _____.
- ☐ ALLOWED APPLICATIONS
The mailing of FORM POL-85 and/or Examiner's Amendment on _____.

Kindly advise the undersigned of the present status of this application.

- ☐ I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, Alexandria, VA 22313-1450
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Date of facsimile: 8/25/09
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Respectfully submitted,

Qiming Chen et al

By [Signature]

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Rev 10/09 (Status)